



ATTENDEE PRIVACY NOTICE

1. Who we are and what this notice is about

We are Commonwealth Games England, a company limited by guarantee, registered in England and Wales under number 01616941, whose registered office is at Tintagel House, 92 Albert Embankment, London, England, SE1 7TY ('we', or 'us').

The notice tells you how we collect, use, and protect your personal data when you interact with us in relation to the Commonwealth Games, including the 2026 Glasgow Commonwealth Games (the "Games"), including: (i) management of Team England and any involvement in future games if you are a volunteer; or (ii) the Team England Futures programme if you are a Team England Futures participant.

We keep our privacy notice under regular review. This version was last updated on 12 August 2025. We may change this privacy notice from time-to-time. The latest version of this athlete privacy notice can be found on our website at: <https://teamengland.org/privacy-policy>.

2. Contacting us

If you have any questions or concerns about how we use your personal data, you can contact us by:

By post:

Commonwealth Games England
Tintagel House
92 Albert Embankment
London
England
SE1 7TY

By phone: +44 207 831 3444

By email: dpo@teamengland.org

3. What information we collect, use and why

We may collect, use, store and transfer different kinds of personal data about you as follows:

Volunteers:

Type of data	Examples
Contact and biographic information data	<ul style="list-style-type: none">• First name• Last name• Any previous names• Title• Gender• Date of birth• Nationality• Passport details

Type of data	Examples
	<ul style="list-style-type: none"> • Address • Email address • Telephone number(s) • Next of kin contact details
Sports record and associated data	<ul style="list-style-type: none"> • Accreditation photo • Function/role in the Games and position • Previous Commonwealth Games, Olympic or Paralympic Games involvement (if any)
Measurement data (for kit)	<ul style="list-style-type: none"> • Preference of unisex or male/female clothing • Clothes size • Height • Weight • Measurements for: shoulders; sleeve length; chest; waist; hip; inside leg; and shoe size • Additional alteration information (if any)
Special category data - health data	<ul style="list-style-type: none"> • Accessibility requirements including accommodation requirements, mobility and assistance requirements (if any) • Health conditions and any associated care needs (if any) • Allergies/dietary requirements (if any)

Team England Futures:

Type of data	Examples
Contact and biographic information data (shared with us by SportsAid)	<ul style="list-style-type: none"> • First name • Last name • Gender • Date of birth • Nationality and regional representation • Address • Email address • Telephone number(s)
Background information (shared with us by SportsAid)	<ul style="list-style-type: none"> • Type of school attended (e.g. state or independent school)
Special category data - health data (shared with us by SportsAid)	<ul style="list-style-type: none"> • Sport that the individual competes in (including para-sport/specific disability, if any) • Accessibility requirements including accommodation requirements, mobility and assistance requirements (if any) • Health conditions and any associated care needs (if any) • Allergies/dietary requirements (if any)

Where we get your personal data from:

Volunteers:

When you interact with us	We collect your personal data when you interact with us, including when you directly upload your personal data to the Plus 1% website platform, www.npcgbrweb.plus1percent.com , or when you communicate with us via email, post, phone or otherwise.
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Team England Futures:

When you interact with SportsAid	SportsAid collect your personal data when you interact with them, some of that data (listed above) is then shared with us.
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Records

We may keep copies of electronic communications. These records are retained for up to five years, or up to seven years if required by a regulator. You can request copies of these records by contacting us (section 2).

4. Lawful basis and your rights

Your rights

By law we must have a “lawful basis” for collecting and using your personal data. Which lawful basis we rely on may affect your rights, which we have set out briefly below.

Lawful basis	Purpose
Your right of access	You have the right to ask us for copies of your personal data. You can request other information such as where we get personal data from and who we share personal information with. There are some exemptions which means you may not receive all the information you ask for. You can read more about this right here.
Your right to rectification	You have the right to ask us to correct or delete personal data you think is inaccurate or incomplete. You can read more about this right here.

Your right to erasure	You have the right to ask us to delete your personal data in certain circumstances. You can read more about this right here.
Your right to restriction of processing	You have the right to ask us to limit how we can use your personal data. You can read more about this right here.
Your right to object to processing	You have the right to object to the processing of your personal data. You can read more about this right here.
Your right to data portability	You have the right to ask that we transfer the personal information you gave us to another organisation, or to you. You can read more about this right here.
Your right to withdraw consent	When we use consent as our lawful basis you have the right to withdraw your consent at any time. You can read more about this right here.

Our lawful bases for the collection and use of your data

Below sets out all the ways we plan to use the various categories of your personal data, and which of the legal bases we rely on to do so. We have also identified what our legitimate interests are where appropriate.

Volunteers:

Type of data	Purpose/Use	Legal basis and conditions for processing (regarding special category data)
Contact and biographic information data	To manage and enable your involvement in the Games or involvement in future Commonwealth Games.	<p>Necessary for the performance of a contract (the Team Members Agreement).</p> <p>Necessary for our legitimate interests (to manage involvement or potential involvement in this Games or future Commonwealth Games).</p>
Sports record and associated data	To manage and enable your involvement in the Games or involvement in future Commonwealth Games.	<p>Necessary for the performance of a contract (the Team Members Agreement).</p> <p>Necessary for our legitimate interests (to manage involvement or potential involvement in this Games or future Commonwealth Games).</p>
Measurement data (for kit)	To manage and enable your involvement in the Games or involvement in future Commonwealth Games.	<p>Necessary for the performance of a contract (the Team Members Agreement).</p> <p>Necessary for our legitimate interests (to manage involvement or potential involvement in this Games or future Commonwealth Games).</p>
Special category data - health data	To manage and enable your involvement in the Games or involvement in future Commonwealth Games.	<p>Necessary for the performance of a contract (the Team Members Agreement).</p> <p>Necessary for our legitimate interests (to manage involvement or potential involvement in this Games or future Commonwealth Games).</p> <p>Explicit consent (where provided by you).</p>

Team England Futures:

Type of data	Purpose/Use	Legal basis and conditions for processing (regarding special category data)
Contact and biographic information data (shared with us by SportsAid)	To manage and enable your involvement in the Team England Futures programme in relation to the Games.	Necessary for our legitimate interests (to manage involvement or potential involvement in the Team England Futures programme in relation to the Games).
Background information (shared with us by SportsAid)	To monitor equality and diversity information.	Necessary for our legitimate interests (in conducting internal research and statistical analysis in connection with Team England Futures and the Games).
Special category data - health data (shared with us by SportsAid)	To manage and enable your involvement in the Team England Futures programme in relation to the Games.	Necessary for our legitimate interests (to manage involvement or potential involvement in the Team England Futures programme in relation to the Games). Explicit consent (provided by you to SportsAid).

General uses

We may also process your personal data where:

- (i) we have legal obligations that we have to discharge;
- (ii) you have consented to such use; and/or
- (iii) to establish, exercise or defend our legal rights for the purposes of legal proceedings.

If you do choose to provide your consent, you can withdraw it at any time by contacting us (section 2).

We will keep this data only for as long as necessary depending on the purpose for which it was provided.

Consent

Volunteers:

Please tick the boxes below if you consent to the following:

- I consent to Commonwealth Games England retaining and using my health data until three months following the Games for the purposes of my involvement or potential involvement in the Games.
- I consent to being photographed and filmed at the Games. Such photographs and videos may be used by Commonwealth Games England for promotion of the Games and/or Team England, and may be shared with third parties in relation to the Games.

You can withdraw your consent at any time by emailing dpo@teamengland.org with the email subject "WITHDRAWING CONSENT TO PROCESSING".

5. Exercising your rights

If you wish to exercise any of your rights, please contact us (section 2).

Fees

You will not be charged to exercise your rights.

We may charge a reasonable fee if your request is clearly unfounded, excessive or if you request multiple copies of the information. In some cases, we may refuse to comply with such requests.

Response time

We aim to respond to all legitimate requests within one month.

If your request is complex or you have made multiple requests, it may take longer. We will notify you and keep you updated in such cases.

Identity verification

We may request specific information to confirm your identity and your right to access the data. This ensures that personal data is not disclosed to unauthorised individuals.

We may contact you for further information to expedite our response.

Accuracy of personal data

It is important that the personal data we hold about you is accurate and current.

Please inform us (by contacting us (section 2)) of any changes to your personal data during your relationship with us, such as a new address or email.

6. Sharing your information

We may share your personal data with the following parties for the purposes outlined in the table "Purposes for which we will use your personal data":

- Glasgow 2026 Limited (the "**Organising Company**").

We may also share your data with third parties if we sell, transfer, or merge parts of our business or assets. In such cases, the new owners may use your personal data as described in this privacy policy.

7. Keeping your information

We will retain your personal data for as long as necessary to carry out the purposes set out above, which shall be a minimum of three months after the Games. We may retain your data for longer if you have provided your consent to us.

We may also retain your data for longer than the time periods stated above if we have a legitimate interest in doing so for archiving or historical purposes or for statistical or research purposes, in which case we will always take steps to anonymise information to the maximum extent possible.

8. Where we store your information

We currently transfer, use and store your personal data within the European Economic Area (EEA).

We may transfer, use and store your personal information outside the EEA. Some of these countries may not offer the same level of data protection as those within the EEA. Additionally, your information

may be processed by our suppliers' staff operating outside the EEA, such as those providing support services. Transfers to third-party service providers allow them to use and store your personal information on our behalf. We will implement appropriate security measures to protect your data. When transferring your information outside the EEA, we will use legally approved safeguards.

9. Security

We use technical and organisational measures to protect your personal data from loss and unauthorised access. We have procedures to handle suspected data breaches and will notify you and relevant regulators if required by law. Employees, agents, contractors, and third parties processing your data will do so under our instructions and are bound by confidentiality.

10. How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we've used your data after raising a complaint with us, you can also complain to the ICO.

The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

Website: <https://www.ico.org.uk/make-a-complaint>